

Online invigilation support FAQs

Q. Who is providing the online version of the Part 1 exam?

A. We have partnered with btl to offer a limited number of UK candidates online assessments for the upcoming MRCP(UK) Part 1 Written exam. The exam will be delivered online using btl's assessment platform, Surpass.

Q. Where will I be sitting my online exam?

A. Surpass is an assessment platform that allows candidates to sit the exam in their own home or office. You need access to a computer/laptop, with a webcam and microphone.

Q. How will my online exam be invigilated?

A. All online exams will be invigilated by a remote online invigilator, known as a proctor.

Q. What specifications does my computer/laptop have to meet?

Full guidance is available on our website.

Q. What environment checks happen before the exam starts?

A. Your live proctor will ask you to complete a five-step environment check before you start your exam. You can find out more about the rules and regulations of this online exam on our website.

Q. Can I have someone in the room with me during my exam?

A. No. Find out more about the rules and regulations of the online exam on our website.

Q. Can I have a bottle of water on the desk?

A. Yes, you can have a drink in a clear bottle with no labels

Q. What if the screen sharing will not work?

A. Your online proctor will try to troubleshoot any issues remotely. You may be asked to run an online test, review privacy settings and/or firewall settings.

Q. My microphone doesn't work, what do I do?

A. Microphones are tested as part of your exam set up. If your microphone isn't working, your exam proctor will try to troubleshoot this remotely. You may be asked to review privacy settings on your browser or device and/or check firewall settings.

Q. My webcam isn't working, what do I do?

A. Like microphones, your webcam will be tested during set up. Your online proctor will try to troubleshoot any issues remotely, you may be asked to run an online test, review privacy settings and/or firewall settings.

Q. What if my Wi-Fi drops during the online exam?

A. Your exam proctor will refer this to their supervisor for review.

Q. What happens if the webcam fails during the exam?

A. The proctor will instruct you to return to the ProctorExam page and refresh it.



Q. What happens if the screen share fails during the exam?

A. The proctor will instruct you to return to the ProctorExam page and refresh it. If that does not work, the proctor will open the backend ProctorExam system and will monitor the web traffic associated with the session.

Q. What happens if the exam freezes?

A. Depending on the configuration of the test platform, the proctor will instruct you to refresh the exam page and you will be directed to re-enter the exam password.

Q. Will I get my results straight after my exam?

No. Results for both the online and paper format of the Part 1 written exam will be released together.