

## Online exam and waiting list FAQs

- 1. I already have a place in the exam, could I be transferred to the online exam?
- A. UK Candidates who have already applied and have a seat allocated for September's exam may express an interest in taking an online exam by emailing their college of entry. Please note spaces for the online exam are limited and priority will be given to candidates who are shielding.
- 2. I am not able to sit the exam in a centre due to change of circumstances, personal, work location, or medical condition, could I be transferred to sit exam in a different centre or to sit online exam?
- A. Unfortunately all centres are currently full to capacity based on social distancing measurements. Whilst no guarantees can be made, requests for transfers to a different centre or an online exam will be reviewed on a case by case basis by your college of entry should there be capacity.
- 3. I was withdrawn from a cancelled exam and I was unable to apply for September exam due to system issues, can I apply for the online exam?
- A. System issues have now been resolved and we have released a limited number of online spaces on the online application window. UK Candidates who were withdrawn and previously unable to apply again, can now apply to an online exam or to a waiting list.
- 4. I was not able to apply for the exam as all UK centres were full, can I apply for online exam?
- A. Whilst all UK centres remain full, we have now released a limited number of online spaces and a waiting list that UK candidates can apply to. If spaces for the online exam are full, we advise candidates to apply on the waiting list.
- 5. I have applied for the waiting list, would I be able to sit the exam in September?
- A. Unfortunately there is no guarantee that candidates who apply to the waiting list will get a seat for September, if we are not able to accommodate candidate on waiting list for the September exam, then those candidates will be transferred to the January exam or can request to withdraw with full refund.
- 6. I requested Reasonable adjustments for the cancelled exam and I have been advised to request again, could I be transferred to sit online exam with the adjustments?
- A. Reasonable adjustments candidates will be given priority for online exam wherever possible. Candidates should apply for a reasonable adjustment following the usual process and they will be contacted regarding the options in the coming weeks.