

**ROYAL COLLEGES OF PHYSICIANS OF THE UNITED KINGDOM**  
**MRCP (UK) Part 2 Clinical Examination (PACES)**  
**Examiners' Calibration Record**  
**STATION FOUR: Communication Skills**

**Examiners must record agreed scenario specific marking criteria for each clinical skill assessed.**

Each examiner should record agreed physical findings and any specific agreed marking criteria and use the record as a personal aide-memoire during the subsequent cycle.

<b>Examiner Number</b>	<b>Examination Centre Number</b>
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**Scenario number:**

<b>Clinical Skill</b>	<b>Marking Criteria</b>
<b>Clinical Communication Skills (C)</b> (see below)	<b>What information should a satisfactory candidate provide to the patient/surrogate?</b>
<b>Managing Patients Concerns (F)</b>	<b>What key issues must a satisfactory candidate identify?</b>  <b>How should a satisfactory candidate respond to the concerns of the patient/surrogate?</b>
<b>Clinical Judgement (E)</b>	<b>How should the issues identified be addressed?</b>
<b>Maintaining Patient Welfare (G)</b>	<b>See mark sheet</b>

**Examiner information:**

**Communication Skills**

- Defines purpose of interview (C)
- Avoids jargon (C)
- Uses open questions (C)
- Listens attentively (F)
- Reacts to cues (F)
- Negotiates (E)
- Empathises (F)
- Explains clearly
- Summarises-confirms understanding (C)

**Ethical Principles (E)**

- Respects the patient as a person
  - their medical best interests
  - their wishes
- Uses professional judgment
  - in face to uncertainty
  - to communicate accurately and honestly
- Tries to do more good than harm
- Shows awareness of the principles of justice and equity